



Safety Culture in Aviation

A few thoughts to inpsire colleagues from security

John Franklin
Head of Safety
Promotion

EASA

Safety Culture for Safe Outcomes

- Improving safety is about focussing on controlling risk to help organisations to achieve positive operational outcomes.
- Improving security is about closing gaps that can be exploited by those who wish us harm
- To do that it is important to create the environment that enables everyone to have positive conversations about safety/ security so they can change things for the better.
- It is as much about the people as it is about the process. Operational staff are risk hunters and provide great solutions help them to help you.



What makes up Safety Culture?

...will work for security too!

A culture in which an organisation is able to

reconfigure itself hierarchical structures are inherently inflexible.

Preparedness to report errors and near-miss events.

A willingness and competence to draw the right conclusions and have the will to implement reforms.

CULTURE

Just = Trust.
All are encouraged to feed in information and everyone knows where the line is.



A knowledgeable educated culture aware of the HF, technical & organisational factors that determine the safety of the system.



Path to Success

- Adapt tools from safety for use in security they already exist and are effective.
- Create goals and train your staff to help meet then.
- Communicate effectively and encourage positive conversations.
- Do something with what you learn and show what changes, visibly to as many people as possible.
- Lead by example walk the walk, culture can be hard to build and easy to destroy.





Any Questions?

Thank you for participating. Have a great day ahead.