



ICAO

Security & Facilitation

**75**  
YEAR ANNIVERSARY  
OF ANNEX 9  
FACILITATION

2024 YEAR OF  
**FACILITATION**

**FACILITATION GLOBAL SUMMIT**  
RIYADH, SAUDI ARABIA, 21-22 MAY 2024

HOSTED BY:  **GACA**  
الهيئة العامة للطيران المدني  
General Authority of Civil Aviation

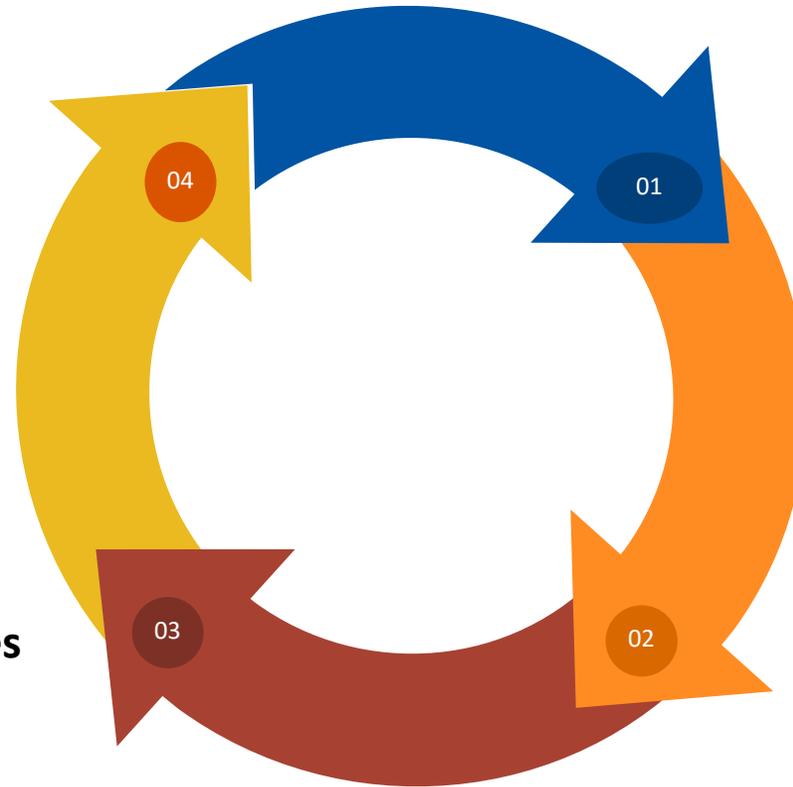
Past, Present, Future: 75 Years of Enabling Air Transport

## STATES RESPONSIBILITIES REGARDING ASSISTANCE TO AIRCRAFT VICTIMS AND THEIR FAMILIES

Obligation to ensure Oversight

RP Annex 14 - 9.1.2  
RP Annex 9 - 8.48

States should ensure aerodromes and airlines have plans for assistance to aircraft victims.



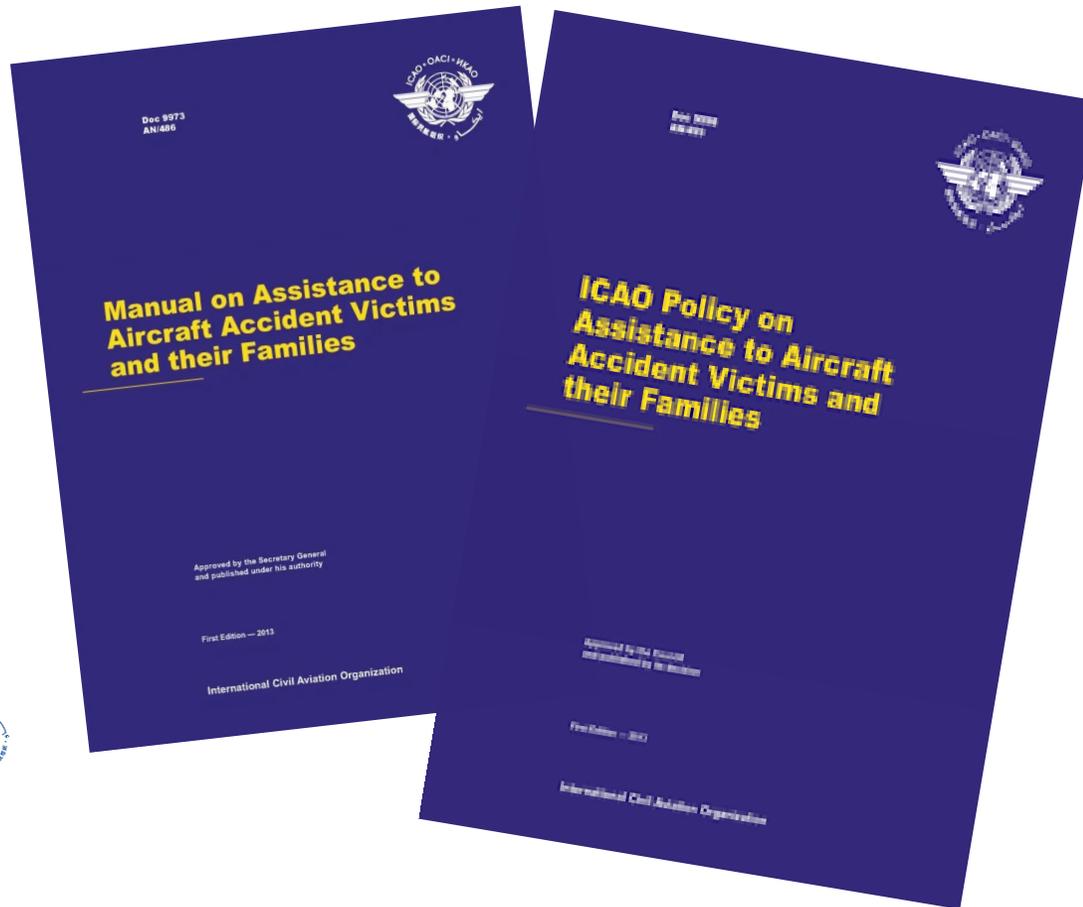
Ratification of Montreal Convention 99 Compensation

Annex 9 St. 8.47  
States shall establish legislation, regulation and/or policies in support of AVF

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## ICAO WG AAVF



**COLLECT AND ANALYZE EXISTING STATE, AIRLINE AND AIRPORT PLANS**



**REVIEW REGULATION /EXISTING DOCUMENTATION AND DERIVE BEST PRACTICES**



**DEVELOPMENT TEMPLATE/ CHECKLISTS/GUIDANCE MATERIAL**



**ADVISE TO PANEL(S)  
ADVISE ON TRAINING/WORKSHOPS  
CAPACITY BUILDING**



# MH 17

298 passengers & crew killed  
(196 Dutch Nationals)

Individual support + by MH17 organization

Advance payments by government to families  
€16.5 million awaiting responsible party

10 years after disaster still regular updates  
on legal and ICAO procedures

Memorials + National monument



## LESSONS LEARNED MH 17

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- Management of secure and reliable information by multi-disciplinary teams
- Importance of individual support & focal point for family
- Use crisis management and communication experts – don't do it all yourself

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## 2ND SYMPOSIUM ON ASSISTANCE TO AIRCRAFT VICTIMS AND THEIR FAMILY

26– 28 NOVEMBER 2024

HAARLEM  
KINGDOM OF THE NETHERLANDS

FAL2024GS



ASSISTANCE TO  
AIRCRAFT ACCIDENT VICTIMS  
AND THEIR FAMILIES

26-28 NOVEMBER 2024 // HAARLEM, NETHERLANDS



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