




ICAO

Security & Facilitation

75
YEAR ANNIVERSARY
OF ANNEX 9
FACILITATION

2024 YEAR OF
FACILITATION

FACILITATION GLOBAL SUMMIT
RIYADH, SAUDI ARABIA, 21-22 MAY 2024

HOSTED BY:  **GACA**
الهيئة العامة للطيران المدني
General Authority of Civil Aviation

Past, Present, Future: 75 Years of Enabling Air Transport

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Accessibility and Tourism

1. Current state of accessibility in air transport: challenges and opportunities
2. IATA strategy, objectives, principles and actions
3. ICAO important role for advancing accessible air transport

Past, Present, Future: 75 Years of Enabling Air Transport

Accessible and inclusive aviation is not just about people with disabilities or older people, **it is about everyone. We want to bring the freedom to travel to more people.**

Why accessibility matters



15%

of worldwide population (1 billion people) lives with some form of disability

Only US+EU represent a **\$70 bln market**

20%+

of the global population will be over 65 by 2050



50%+

will be likely to have some form of disability

POSITIVE LIVING 



Not all disabilities look like this.

Some look like this.



Not all disabilities are visible!
Please don't be so quick to judge.

positivelivingwithms.com



Baby boomer generation in US controls

60%

of the net wealth

40%

of the spending

International instruments

- UN Convention on the Rights of Persons with Disabilities (UN CRPD)
- The International Civil Aviation Organization (ICAO) Annex 9 to the Chicago Convention
- United Nations Sustainable Development Goals (SDGs)

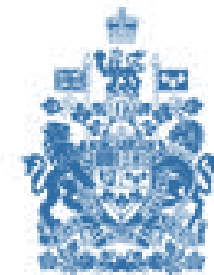
2024GS



The landscape of national laws provides uncertainty



Ministry of Land, Infrastructure and Transport and Tourism



Canadian Transportation Agency

IATA ANNUAL GENERAL MEETING

75th AGM and World Air Transport Summit
Seoul, 1-3 June 2019

KOREAN AIR



AGM Resolution & Principles

Advancing Accessibility: IATA's 4 pillars to remove barriers

1. **Communication:** Outreach the disability community
2. **Advocacy:** Consistent regulations and coordination
3. **Processes:** Review of standards, procedures and new recommended practices
4. **Services:** Training and awareness raising

Past, Present, Future: 75 Years of Enabling Air Transport

- In coordination with disability community and range of aviation stakeholders including regulators (CTA and TC).
- **Examine and develop solutions in these areas:**
 - Rethink passenger and its mobility aid journey
 - Support passengers with information along the travel chain
 - Outlines for mobility devices handling training
 - Job aids examples at booking, preparation, loading/ unloading and securing



Guidance on the Transport of Mobility Aids
First Edition



Past, Present, Future: 75 Years of Enabling Air Transport

- Joined up approach regulators, (ENAC) industry (airlines), disability community
- Best practice on accessible websites
- Facilitate communication with passengers
- Lists the type of services offered and why it is important to act as soon as the booking process starts.



'One Click Away' Best Practices

First Edition



Advancing accessibility globally

ICAO will facilitate consistency:

- ❖ Prioritizing accessibility as a key issue in the ICAO regulatory agenda
- ❖ Creating an ad hoc work program on accessible air transport

Objectives:

- ❖ Outcome focused long-term strategy supported by a work plan
- ❖ Core policy principles for use by States when developing, benchmarking or amending accessibility regulations
- ❖ Guidance for accessible process and procedures

Benefits:

- ❖ Coherent global regulatory framework
- ❖ Greater inclusion
- ❖ Demand stimulation and increased load factor

Milestone Resolution



Thank You

