



Security & Facilitation







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Past, Present, Future: 75 Years of Enabling Air Transport



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EMERGENCY PLANS



Doc 9998 AN/499

ICAO Policy on Assistance to Aircraft Accident Victims and their Families



irst Edition — 2013

International Civil Aviation Organization



Doc 9998 ICAO Policy on Assistance to Aircraft Accident Victims and their Families

Upgrade of Circular 285, 2001 – 2013

2013 - Approved by the ICAO Council and endorsed at the 38th General Assembly

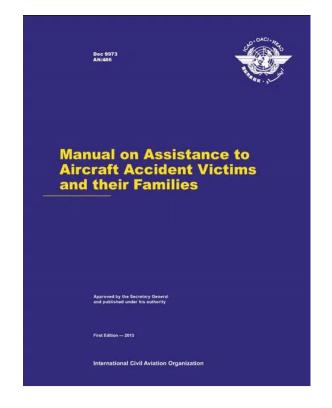
2013- Recommended Practice 8.46 of Annex 9

2014 – USOAP

2022 - Annex 9 Standard 8.47

Doc 9973 ICAO Manual on Assistance to Aircraft Accident Victims and their Families

The Emergency Plans must include specific plans for Assistance to Victims and Families of Aircraft Accidents and this Manual is a fundamental tool for its elaboration.



Doc 9973



EMERGENCY PLANS

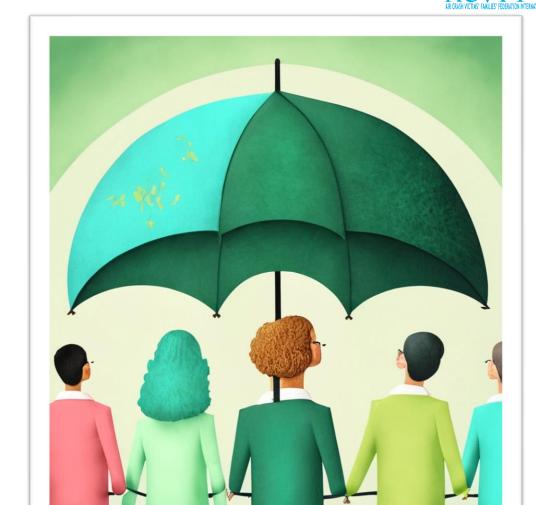
- Assistance for victims and families in aircraft accidents requires significant resources from the accident's State and other stakeholders, including airlines, airports, and insurers. Coordinating these resources at a national or international level necessitates regulations and practice drills, ensuring the plan's effectiveness when needed.
- It's also crucial for airline and airport emergency plans to adhere to the Manual and Doc 9998 guidelines.
- The inclusion of victim assistance in FACILITATION-ANNEX 9 in 2014 was a significant advancement. However, we must strive to make victim and family assistance a standard practice in ICAO's international civil aviation

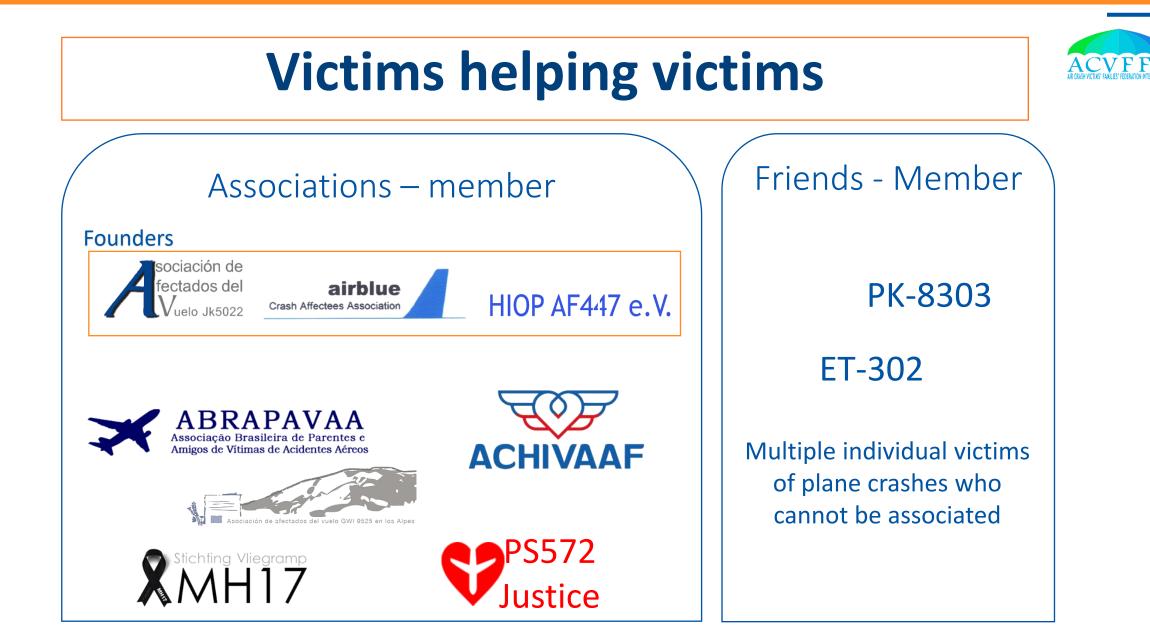
What is ACVFFI?

FAL2024GS

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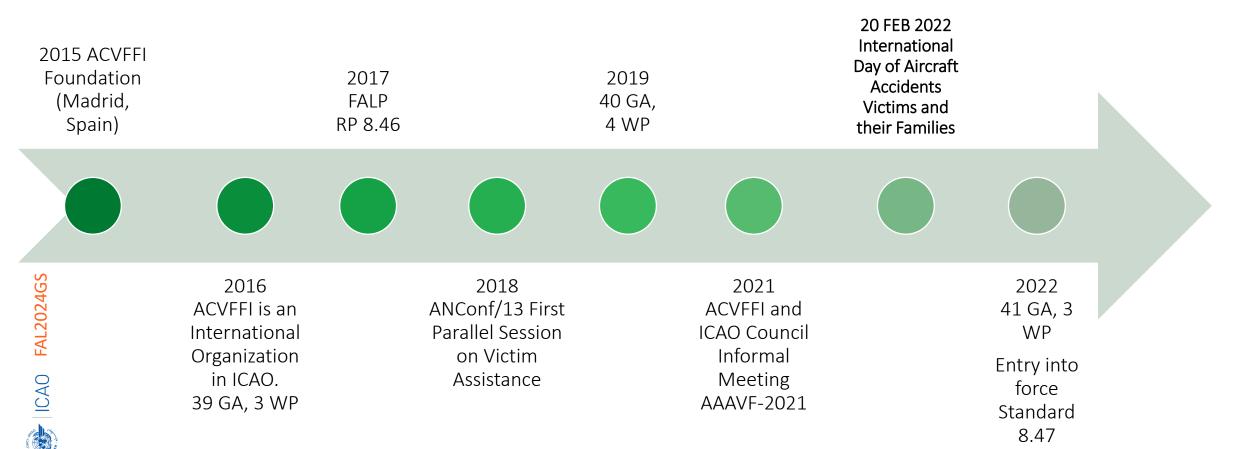
- Victims' Associations, like fragile soap bubbles, emerge after accidents and fade away once official and judicial investigations conclude—unless they receive state support.
- ACVFFI unites Associations, Families, and Victims worldwide, sharing lessons to influence civil aviation practices.
- Our global work transcends individual accidents, extracting knowledge to establish approved standards for Member States within organizations like the European Union, ICAO, and the UN.
- ACVFFI is an exception in the international civil aviation community, with unequal resources, but with the generous goal of making the unified voice of victims and family heard.
- Who benefits from what we do? The passengers who become victims and their families. They will never know about our work. That is why ACVFFI has no partners or resources to sustain its activity.





ACVFFI MILESTONES AT ICAO





Annex 9



ICAO FAL2024GS

How to meet the challenges of ACVFFI Aim Implementation Doc 9998, improve EFOD – USOAP data.

Actions

Establishment of mandatory standards and documents.

Promotion of ACVFFI as a voice of victims in decision-making center.

Through

States.

International organizations, IATA and ACI.

