

# ICAO Facilitation Global Forum

21 to 23 October 2024  
Bogotá, Colombia



Hosted by:  
 AERONÁUTICA CIVIL  
UNIDAD ADMINISTRATIVA ESPECIAL

## Airport Capacity and Facilitation in Aruba

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Director General



Department of Civil Aviation  
Aruba



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## OUTLINE

1. Aruba
2. Aruba Airport (AUA)
3. Gateway 2030
4. Facilitation in Aruba
5. Aruba Happy One Pass (AHOP)
6. Airport Capacity and Facilitation
7. Moving forward (Aruba)

## 1. ARUBA

- Located in the Southern Caribbean Sea.
- Aruba is 30 km long and 10 km wide.
- Population of 108,000.
- Part of the Kingdom of the Netherlands.
- Tourism is the backbone of Aruba's economy.
- Aruba is renowned for its spectacular beaches and warm weather.
- Four language are spoken in Aruba.
- Member of the Latin-American Civil Aviation Commission (LACAC)



## 2. ARUBA AIRPORT (AUA)

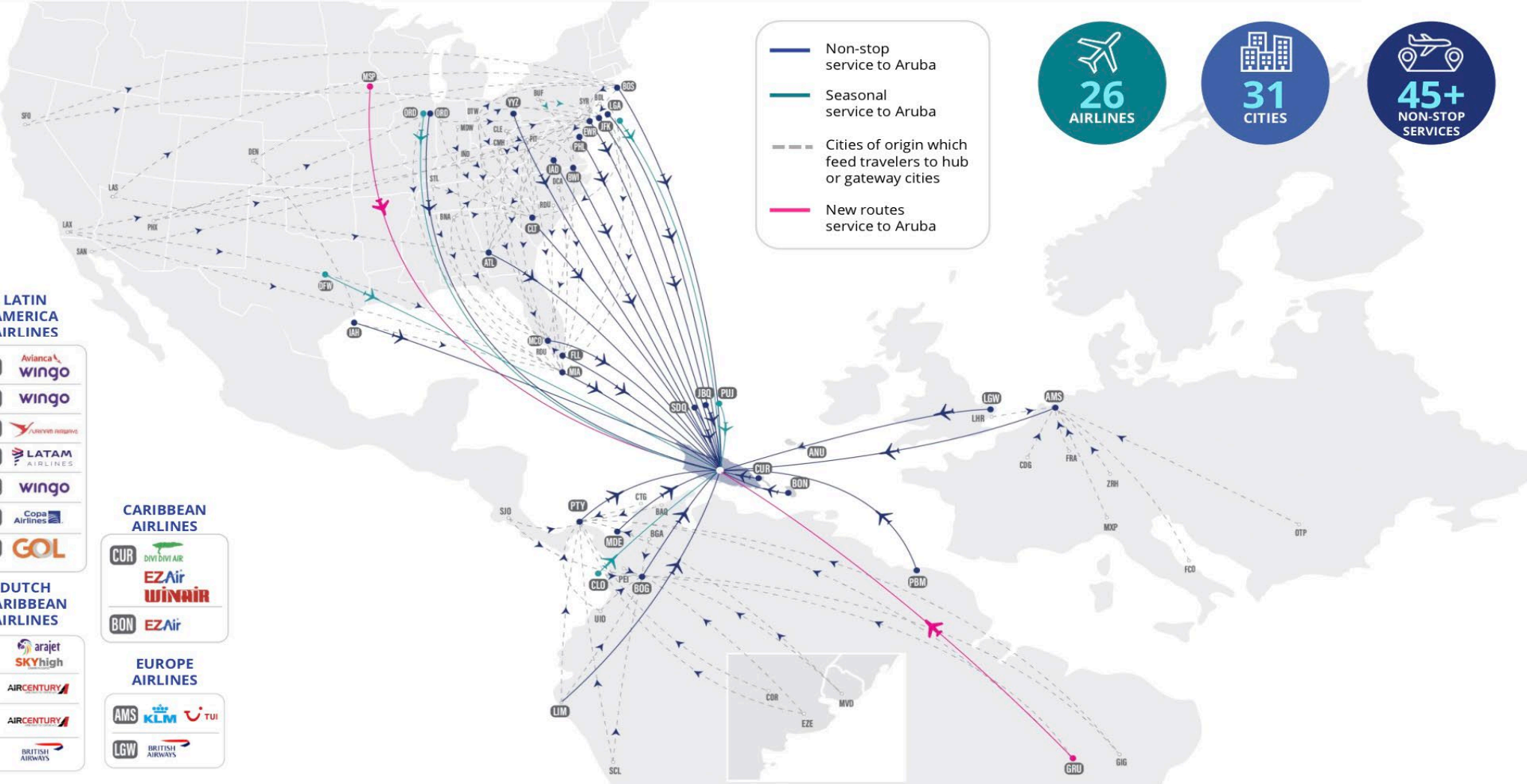
- Queen Beatrix International Airport (IATA: AUA, ICAO: TNCA).
- Runway is 2,744 meters (9,003 feet) long and 45 meters (148 feet) wide.
- Offers direct flights to several major cities in North America, Europe, and the Caribbean.
- U.S. Pre-Clearance Facility (CBP).
- Current max capacity to handle 2.4 million passengers (arrival + departure).
- Gateway 2030 project to increase max capacity to 3 million passengers (arrival + departure).



# 2. ARUBA AIRPORT (AUA)

## GATEWAYS & MAIN FEEDER CITIES

North America, Latin America, Caribbean, Dutch Caribbean & Europe



- Non-stop service to Aruba
- Seasonal service to Aruba
- - - Cities of origin which feed travelers to hub or gateway cities
- New routes service to Aruba

**26**  
AIRLINES

**31**  
CITIES

**45+**  
NON-STOP SERVICES

FACILITATION GLOBAL FORUM 2024



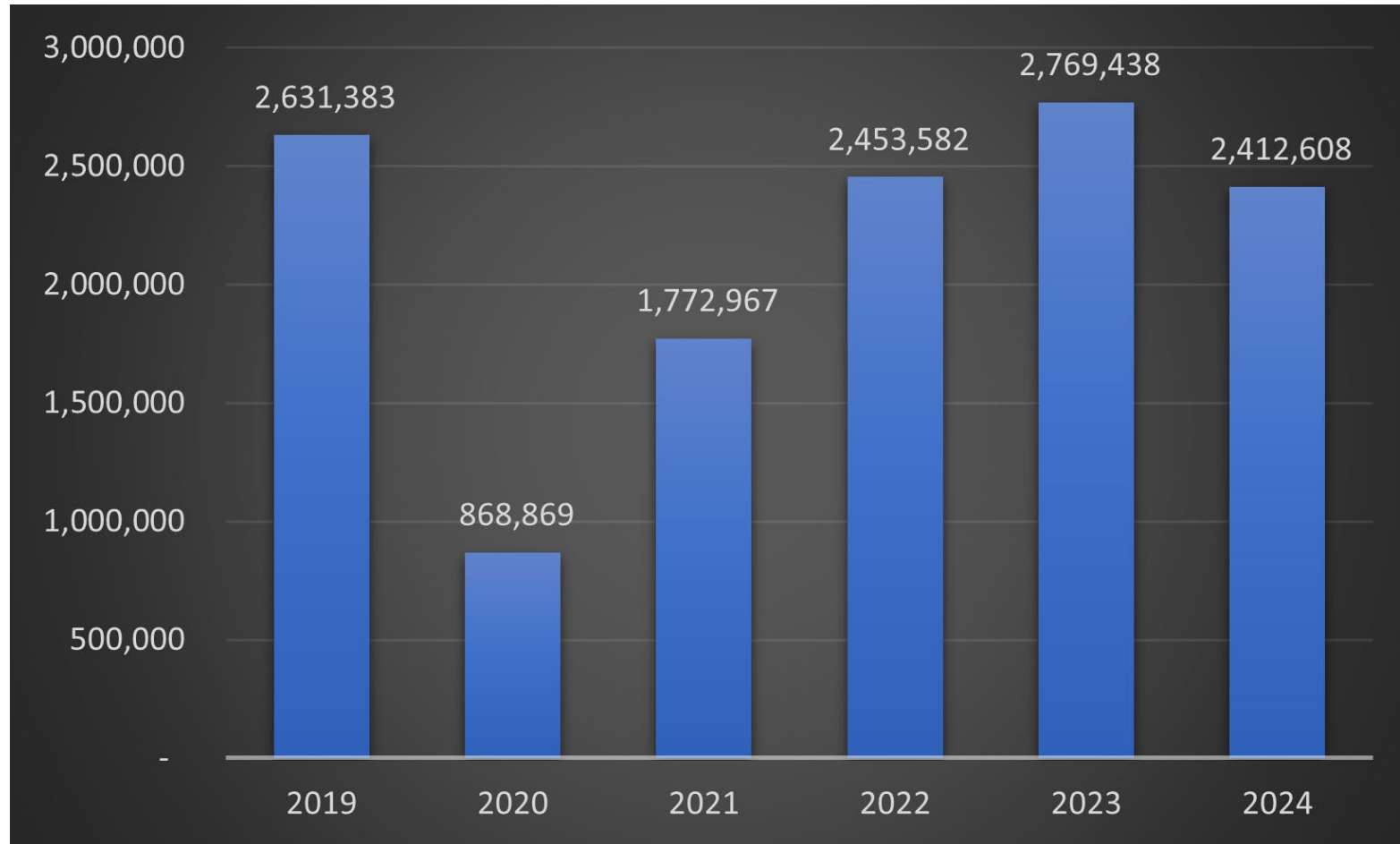
- |  |  |
|--|--|
| <b>NORTH AMERICA AIRLINES</b>          |  |
| ATL DELTA                              |  |
| BOS DELTA jetBlue                      |  |
| BWI Southwest                          |  |
| CLT American Airlines                  |  |
| EWR jetBlue                            |  |
| FLL spirit                             |  |
| IAD UNITED                             |  |
| IAH jetBlue                            |  |
| JFK DELTA jetBlue                      |  |
| LGA American Airlines                  |  |
| MCO Southwest                          |  |
| MIA American Airlines                  |  |
| ORD UNITED                             |  |
| PHL American Airlines                  |  |
| DFW American Airlines SEASONAL SERVICE |  |
| LGA American Airlines SEASONAL SERVICE |  |
| MSP DELTA SEASONAL SERVICE suncountry  |  |
| ORD American Airlines SEASONAL SERVICE |  |
| YYZ AIR CANADA sunwing WESTJET         |  |
| <b>LATIN AMERICA AIRLINES</b>          |  |
| BOG Avianca wingo                      |  |
| CLO wingo                              |  |
| PBM LAN                                |  |
| LIM LATAM AIRLINES                     |  |
| MDE wingo                              |  |
| PTY Copa Airlines                      |  |
| GRU GOL                                |  |
| <b>DUTCH CARIBBEAN AIRLINES</b>        |  |
| SDQ arajet SKYhigh                     |  |
| JBQ AIRCENTURY                         |  |
| PUJ AIRCENTURY                         |  |
| ANU BRITISH AIRWAYS                    |  |

- |                           |        |
|---------------------------|--------|
| <b>CARIBBEAN AIRLINES</b> |        |
| CUR DIVI DIVI AIR         |        |
| EZAir                     | WINAIR |
| BON EZAir                 |        |

- |                        |     |
|------------------------|-----|
| <b>EUROPE AIRLINES</b> |     |
| AMS KLM                | TUI |
| LGW BRITISH AIRWAYS    |     |

## 2. ARUBA AIRPORT (AUA)

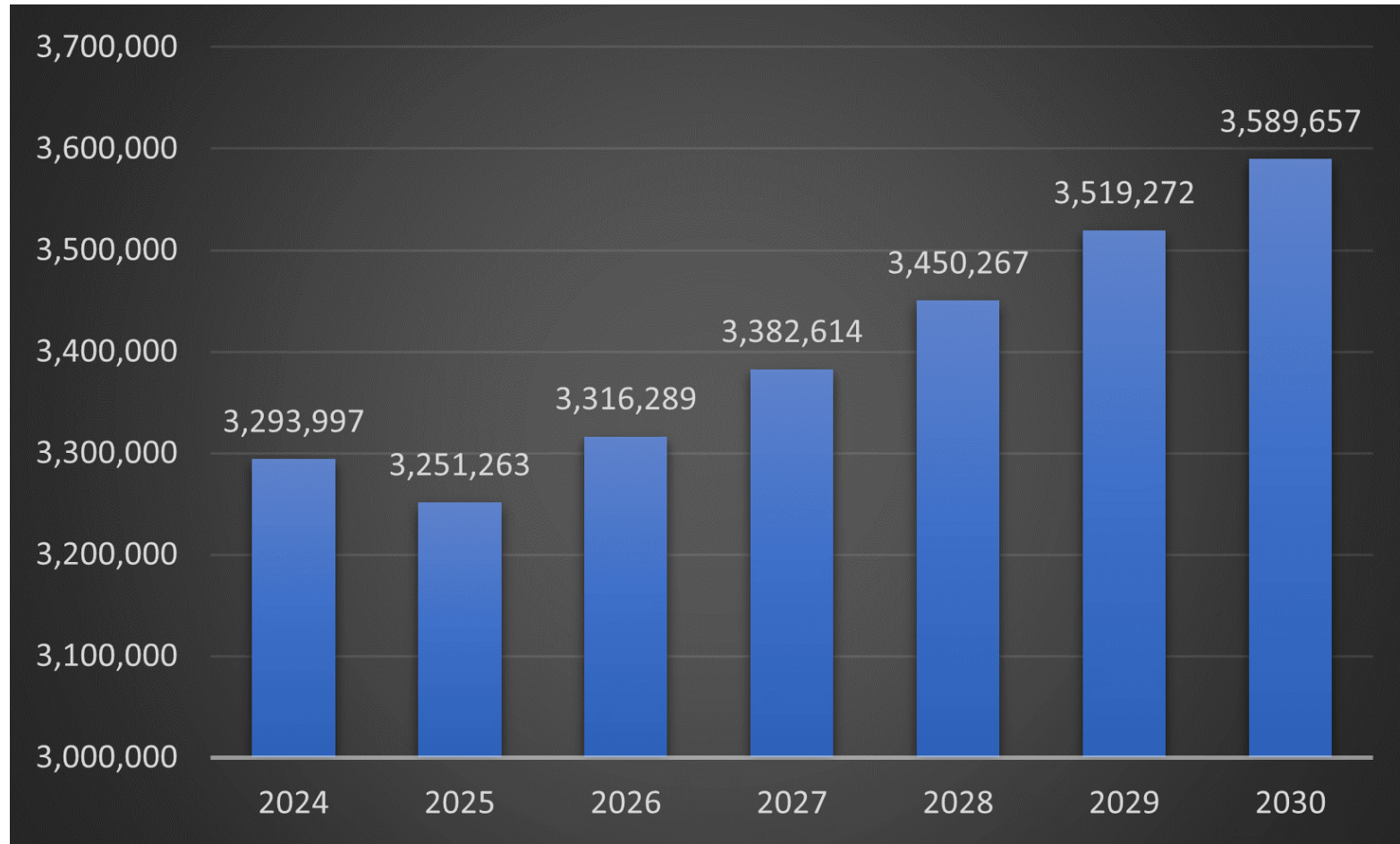
Total Passengers (Arrivals + Departures)



Year 2024 ending 30 September / Source: Immigration Aruba

## 2. ARUBA AIRPORT (AUA)

Projection Total Passengers (Arrivals + Departures)



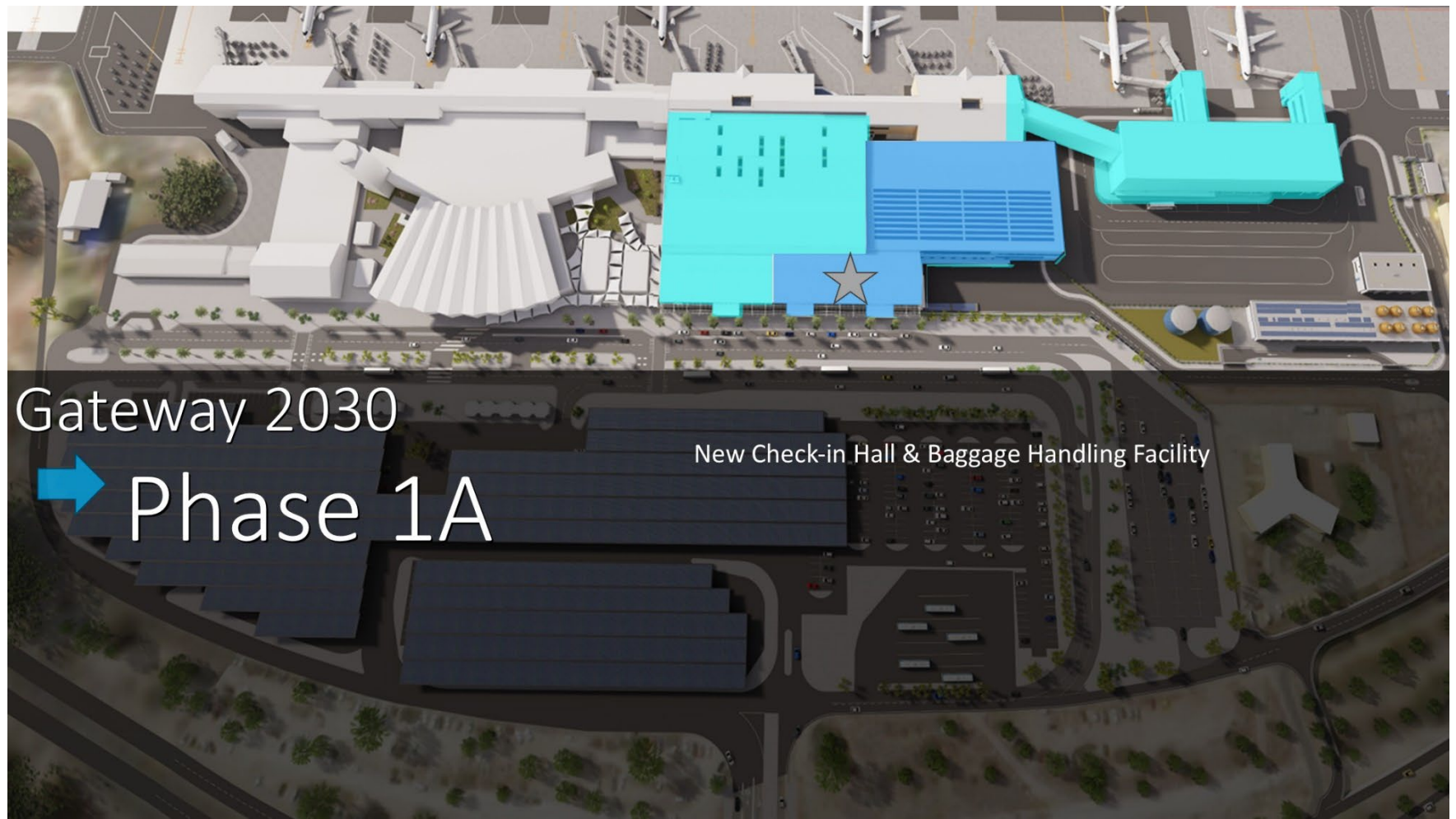
Source: Aruba Airport Authority

### 3. GATEWAY 2030

Phase	Description	Completion target
1A	New check-in hall & baggage handling facility	February 2025
1B	<ul style="list-style-type: none"><li>- 2 New hold room areas with 3 contact gates</li><li>- Remote bus gates &amp; enlarged waiting area</li></ul>	End 2026
2 & 3	<ul style="list-style-type: none"><li>- Expansion of check-in hall, expanded &amp; upgraded passport control, security check and US CBP Area</li><li>- New retail &amp; F&amp;B Plaza with direct gate access</li></ul>	2028



### 3. GATEWAY 2030



Gateway 2030

→ Phase 1A

New Check-in Hall & Baggage Handling Facility

Phase 1A: In progress - Operational in February 2025

### 3. GATEWAY 2030



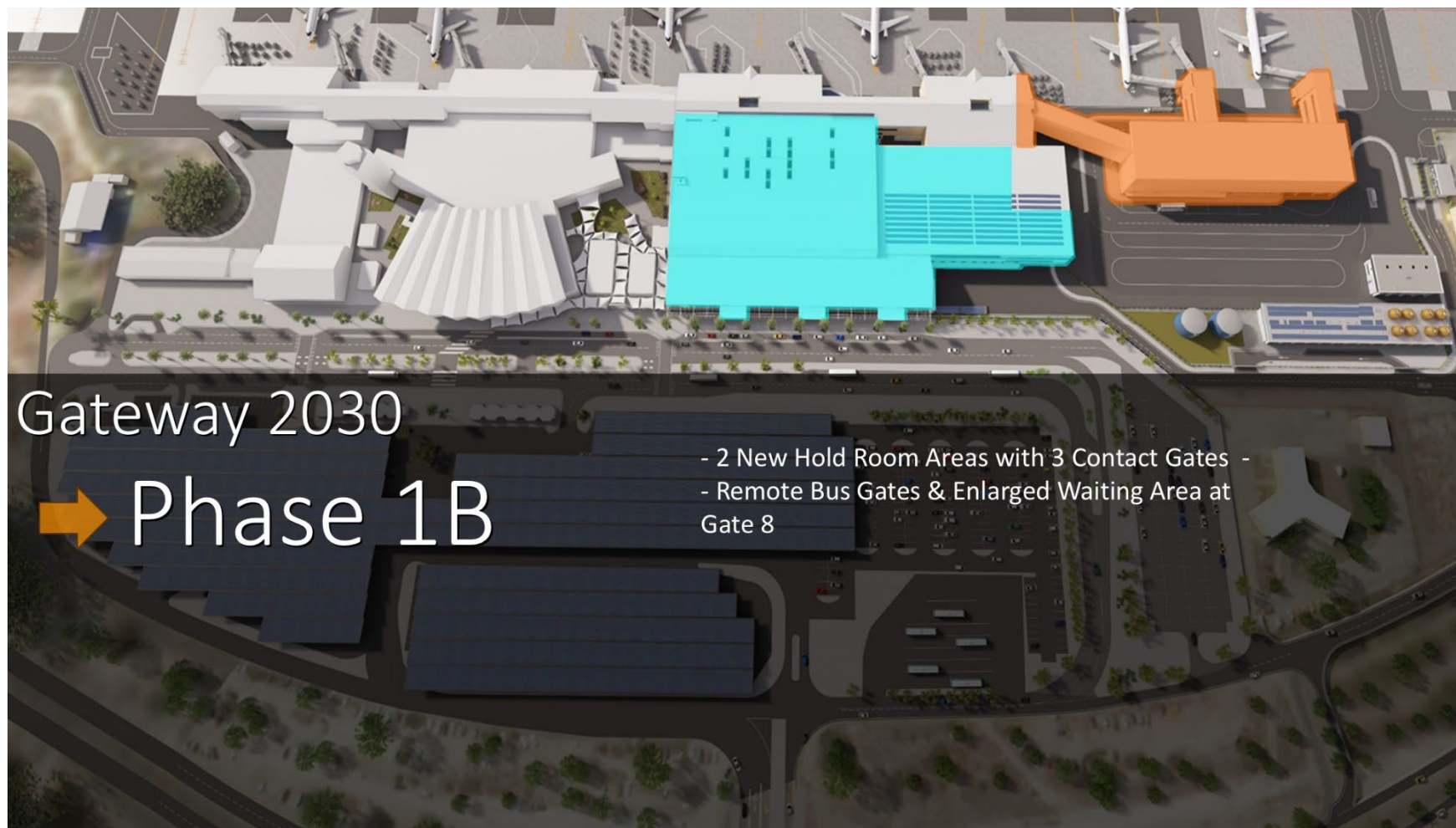
Phase 1A: In progress - Operational in February 2025

### 3. GATEWAY 2030



Phase 1A: In progress - Operational in February 2025

### 3. GATEWAY 2030



Phase 1B: Starts construction in October 2024 - Completion expected end of 2026

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Phase 1B: Starts construction in October 2024 - Completion expected end of 2026

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Phase 1B: Starts construction in October 2024 - Completion expected end of 2026

### 3. GATEWAY 2030



Phase 2 & 3: Starts in late 2025 - Completion estimated in 2028.

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### 3. GATEWAY 2030



Phase 2 & 3: Starts in late 2025 - Completion estimated in 2028.

## 4. FACILITATION IN ARUBA

- From 2015 Aruba increased focus on Annex 9 compliance.
- In 2017, Aruba received a visit from CAPSCA.
- During the COVID-19 Pandemic the FAL Committee (crisis team) was unofficially activated.
- Meetings were held on an almost daily basis with all stakeholders with the support of the Aruba Crisis Management Office.
- That was key for a swift re-opening of the borders and re-activation of Aruba's economy.



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## 4. FACILITATION IN ARUBA

- FAL Programme and FAL Committee established officially in 2021.
- FAL Committee meets bi-weekly to improve and optimize aircraft, crew, passenger and cargo flows at the airport.
- Members: DCA, Immigration, Customs, Airport, Tourism Authority, ANSP, Public Health Authority, Border Police, Airlines and Ground Handlers.
- FAL Committee also facilitates implementation of new technologies, like the AHOP.



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### National Civil Aviation Facilitation Program

# ARUBA

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*Edition: May 2021*

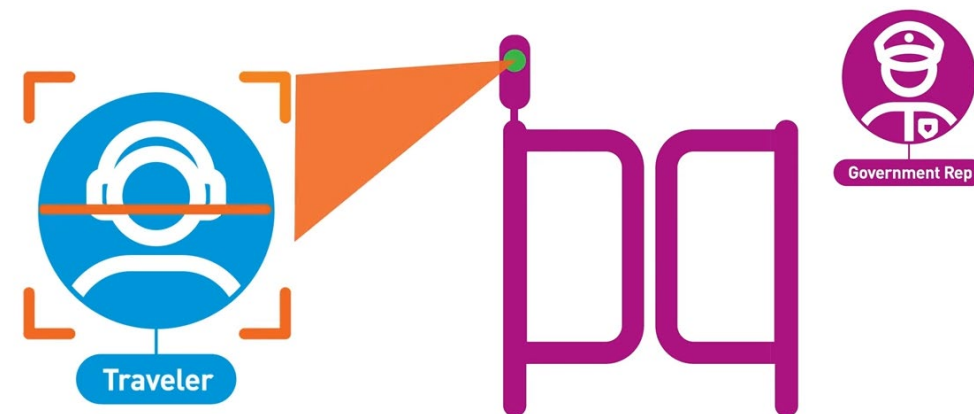
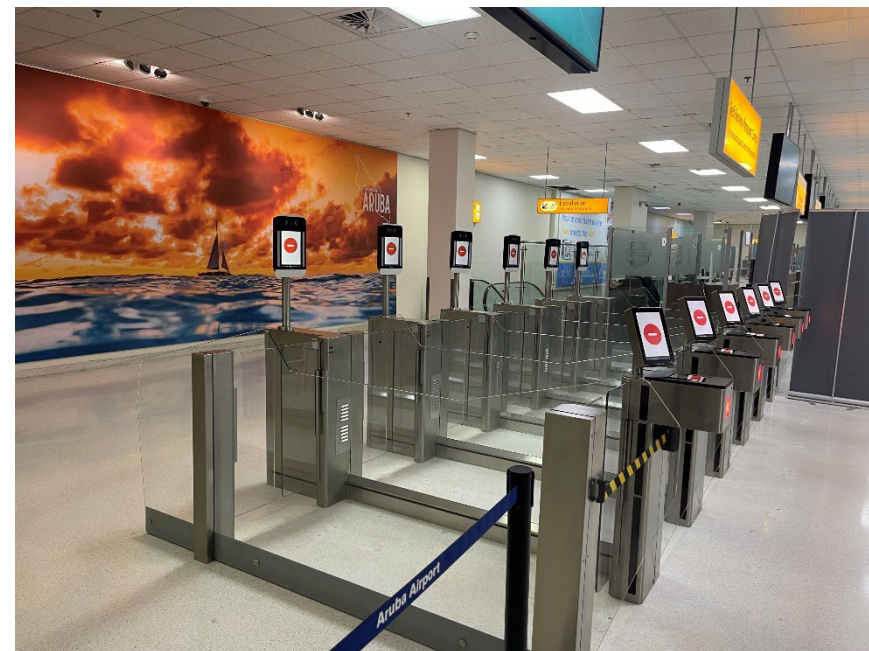
## 5. ARUBA HAPPY ONE PASS (AHOP)

- The Aruba Happy One Pass (AHOP) is a project of the Government of Aruba.
- AHOP is a mobile app that allows users to scan their passport's chip directly into the app.
- The user will receive his/her Digital Travel Credential (DTC) directly through the AHOP app.
- New eGates are currently being installed, which will be integrated with the AHOP app for seamless passenger processing.



## 5. ARUBA HAPPY ONE PASS (AHOP)

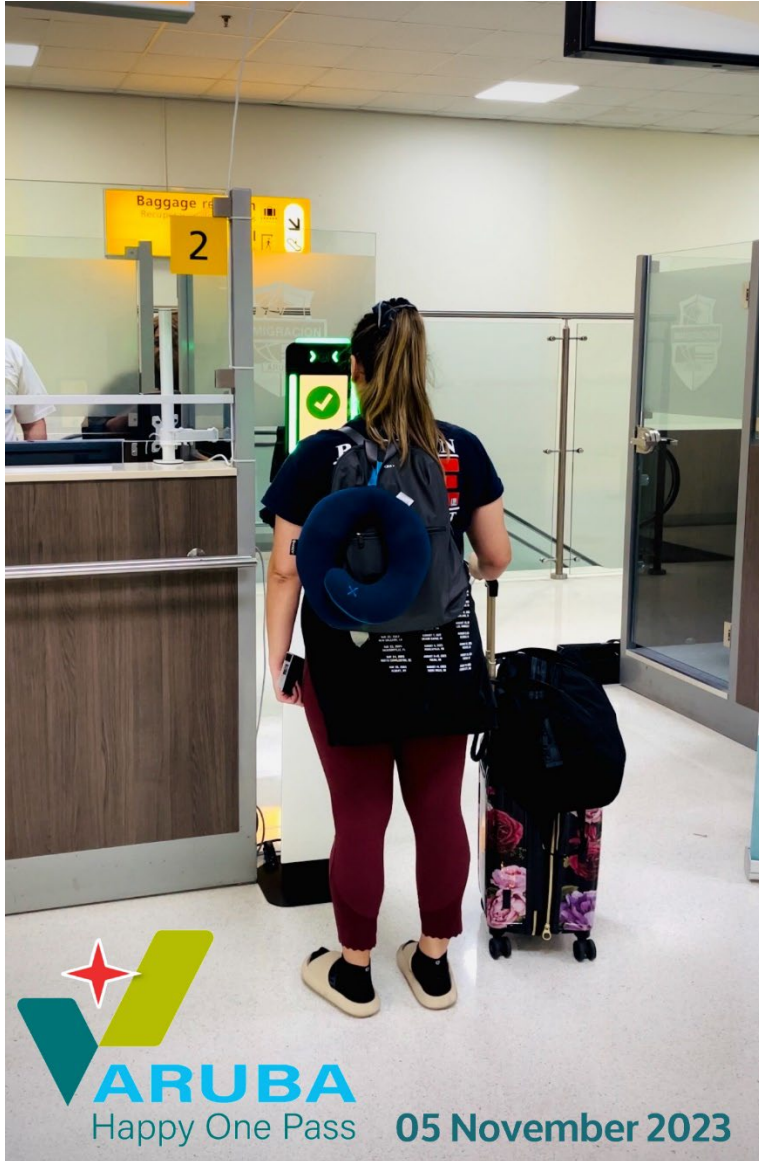
- Passengers with a DTC can pass through the eGates in under eight seconds without the need to present a passport.
- The eGates will read the DTC provided by the AHOP app to local immigration.
- AHOP started its pilot trial in Nov 2023 (first in the world) and is scheduled to go live on 15 November 2024.



# 5. ARUBA HAPPY ONE PASS (AHOP)



*Our goal is to get you to the beach within 30 minutes of your arrival in Aruba!*



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## 6. AIRPORT CAPACITY AND FACILITATION

### Items to consider (in general):

- Importance of Civil Aviation Master Plan (CAMP).
- Consider all airport interphases within aviation ecosystem and airport ownership/management structure.
- Active Facilitation Committee.
- Involvement of CAA and stakeholders.
- Management of Change document (MOC).
- Decrease the need for physical capacity through automation and digitalization.
- Emerging technologies (e.g. UAV, AAM).

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## 7. MOVING FORWARD (ARUBA)

- Interphase between different committees (facilitation, AVSEC, airlift).
- Harmonizing airport capacity vs. island carrying capacity.
- Optimize passenger flow and maximize passenger experience.
- Continue use of technology, mitigate associated risks (cybersecurity).
- Pursue full implementation of Annex 9, maximize Effective Implementation (EI).



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# Thank You



ICAO  
Headquarters  
Montréal

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(APAC) Sub-office  
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