

# ICAO Facilitation Global Forum

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Hosted by:



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# ASSISTANCE TO VICTIMS AND THEIR FAMILIES

A perspective from an oversight authority



## Big accidents in Brazil (past 44 years)

**1980:** Florianópolis/SC, B727 – 58 killed

**1982:** Fortaleza/CE, B727 – 99 killed

**1989:** São José do Xingu/MT, B737 – 12 killed, 42 survivors

**1996:** São Paulo/SP, F100 – 137 killed

**2006:** Peixoto de Azevedo/MT, B737 – 154 killed

**2007:** São Paulo/SP, A320 – 187 killed

**2024:** Vinhedo/SP, AT72 – 62 killed

**1997:** ABRAPAVAA

**2000:** 2 first ordinances

- Portaria 18/DGAC – information on names and emergency contacts &
- Portaria 19/DGAC – elaboration of family assistance plans (aircraft operators only)

**2005:** IAC 200-1001 issued, based on ICAO Circ. 285 (aerodrome operators included)

**2005:** ANAC as CAA

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ANNEX 9, St. 8.47

*“Contracting States shall establish legislation, regulations and/or policies in support of assistance to aircraft accident victims and their families.”*

## IAC 200-1001:

- Ch. 3 – Information
  - Procedures to aircraft and airport operators
  - Review when needed
- Ch. 5 – Considerations on training, exercises, coordination in case of codeshare operations



REPÚBLICA FEDERATIVA DO BRASIL  
COMANDO DA AERONÁUTICA  
DEPARTAMENTO DE AVIAÇÃO CIVIL  
SUBDEPARTAMENTO DE SERVIÇOS AÉREOS  
DIVISÃO DE FISCALIZAÇÃO

INSTRUÇÃO DE AVIAÇÃO CIVIL

**IAC 200-1001**

**PLANO DE ASSISTÊNCIA ÀS VÍTIMAS DE  
ACIDENTE AERONÁUTICO E APOIO A SEUS  
FAMILIARES**

**2005**

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## AIRCRAFT OPERATOR

- Annex 9, RP 8.48
- Annex 6, part I
- Annex 19 – SMS

*coordination*

## AIRPORT OPERATOR

- Annex 9, RP 8.48
- Annex 14, 9.1

## IAC 200-1001:

Establish corporate and local  
 Family Assistance Plans  
 19 minimum procedures listed  
 Training  
 Exercises

*+250*

In **Brazil**, there are standards:

Establishment  
 Training  
 Exercises ... >200.000 pax/year

*56*



Por Fyodor (<https://commons.wikimedia.org/w/index.php?curid=25080267>)



(<https://commons.wikimedia.org/w/index.php?curid=51088>)

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## Lessons learned

**State readiness**

**Multi-disciplinary agents**

**Proper coordination**

**Timely actions**

**FA & Emergency Plans**

**Experience and insight collaboration**

**Best practices (as if they were standards)**

**Commitment to support  
victims and families**



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# Thank You

