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Hosted by:



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ASSISTANCE TO AIRCRAFT ACCIDENT VICTIMS AND THEIR FAMILIES
A practical perspective from an implementing State

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O V E R V I E W

- Introduction



- Related documentation



- The CAA Plan



- The Operator Program



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INTRODUCTION

Humanitarian aspect of accidents

Regulated and a priority for ICAO

Potentially applicable in all events

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RELATED DOCUMENTATION

ICAO

Document 9973

Manual on Assistance to Aircraft Accident Victims and their Families.

Document 9998

ICAO Policy on Assistance to Aircraft Accident Victims and their Families.

CAA - UAEAC

Guidance Plan for aircraft and airport operators, and the Aeronautical Authority, on Assistance to Aircraft Accident Victims and their Families.

Guide to the development of the Operator Assistance Program.

Certification and surveillance processes.

Operators

Assistance Program for Aircraft Accident Victims and Their Families.



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Guidance Plan
for aircraft and airport operators, and Civil Aviation Authority, on Assistance to Aircraft Accident Victims and their Families.

- Objective
- General considerations
- Responsibilities
 - Aircraft and airport operators
 - Civil Aviation Authority
- Content of the Operator Program

PLAN	
PLAN DE ORIENTACIÓN A LOS EXPLOTADORES DE AERONAVES Y AEROPORTUARIOS, Y A LA AUTORIDAD AERONÁUTICA, PARA LA ASISTENCIA A VÍCTIMAS DE ACCIDENTES DE AVIACIÓN Y A SUS FAMILIARES	
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TABLA DE CONTENIDO	
1. OBJETIVO	4
1.1 Objetivo General	4
1.2 Objetivos Específicos	4
2. ALCANCE	4
3. RESPONSABILIDADES	5
4. TÉRMINOS, DEFINICIONES Y SIGLAS	9
4.1 Términos y definiciones	9
4.2 Siglas	10
5. EXPLICACIÓN	11
5.1 Consideraciones Generales	11
5.2 Responsabilidades generales de explotadores de aeronaves y aeroportuarios (de aeródromo)	11
5.3 Contenido Programa de Asistencia a Víctimas de Accidentes de Aviación y a sus Familiares	11
5.3.1 Tabla de contenido	11
5.3.2 Introducción	11
5.3.3 Definiciones y siglas	11
5.3.4 Referencias	11
5.3.5 Organización del explotador para el Programa	11
5.3.6 Responsabilidades	11
5.3.7 Planeación	11
5.3.8 Información sobre entidades de apoyo y de coordinación	11
5.3.9 Descripción general de los contenidos del Programa del explotador	11
5.3.10 Anexos	12
5.4 Responsabilidades generales de las dependencias de la Aeronáutica Civil	13
a. Subdirección General	13

Página: 1 de 23

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The Plan applies, in the event of fatal or serious injury to persons because of accidents occurring to:

- An aircraft in Colombian territory.
- An aircraft registered in Colombia in the territory of another State.
- An aircraft operated by a Colombian operator in the territory of another State.
- An aircraft in which Colombian nationals are present and which occurs in the territory of another State.

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The Operator Assistance Program for Aircraft Accident Victims and Their Families. (Aircraft or aerodrome operator).

- General matters.
- Organization and planning.
- Support entities.
- Description of activities:
 - Activation, notification, preservation and custody of passenger list.
 - Notification and information to family members.
 - Activation of the CAF and call center, Immediate attention.
 - Visits to the scene of the accident, Legal advice, Subsequent activities.

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R V I E W

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- The Operator Program



Thank You

