ICAO Facilitation Global Forum

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Chairwoman

Air Crash Victims' Families' Federation International











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Facilitation

Sixteenth Edition, July 2022

Annex 9 to the Convention on International C

Facilitate travel in all its variables and extent. The passenger in the focus.

The future of Annex 9 is hopeful.

Annex 9 is very significant for ACVFFI. An invaluable tool at the service of safety.

What is ACVFFI



Unified voice of victims and their families and included in the ICAO list of International Organizations, recognized by its Council in 2016.

What's we doing?

- We work with generosity and motivation in favor of the common good.
- Without economic resources to support our activity.
- We focus on assistance to victims and their families, as it is not a priority in aviation.

What do we achieve?

- Common model of assistance to victims and their families (Doc 9998 and Doc 9973).
- Inclusion in ICAO Annex 9.
- Inclusion in ICAO USOAP.
- 20 Feb International Day of Air Accident Victims and their Families.

Main milestones in assistance to victims and their families - 1



2000

2010

2013

2015

2016

- TALLINN SYMPOSIUM
- **2001** Circular 285.
- AN-Conf/12
- 2011
 International
 Conference of
 Air Accident
 Victims and
 Families
 (NTSB)
- **2012** TF CIRCULAR 285

- 38th ICAO
 AssemblyDoc
 9998, AAAVF
 Policy.
- 2014 FALP/8 new RP 8.46

- ACVFFI is born
- 2016
 International
 Organization
 of ICAO
- **2016** FALP/9 Rise RP 8.46

- 39th Assembly.
 3 WPs
- 2018
 Symposium
 Planning
 AAAVF.

Main milestones in assistance to victims and their families - 2



2019

2021

2022

2023

- 40th Assembly- 5 WPs:
- 1.ERP Assistance Airports.
- 2.Insurance Best Practices
- 3.Translation of official reports
- 4.Annex 9: From recommendation to standard.
- 5.International Day for Victims and Families

- Informal meeting of the ICAO Council and ACVFFI
- 29/10/2021 The Council approves February 20 as the International Day of Victims and their Families.
- 01/12/2021 AAAVF 2021

- 41st Assembly. 3 WPs:
 - 1. Course on AAAVF.
- 2.AAAVF Section in the ICAO General Secretariat
- 3.AAAVF inclusion in IATA-ACI emergency plans.
- 18/11/2022
 Amendment 29
 Annex 9 new
 Standard 8.47.

 WG-AAAVF into FAL: Group dedicated to Assistance of victims and families: 30 Conclusions AAAVF1-Spain-Gran Canaria.

The Road to Annex 9



2001

 Publication of the Circular285 2010

 12/ANConf Request for revision of the Circular 2011

 NTSB Chair Support to ACVFG for the Revision of Circ 285 2013

Doc 9998, ICAO
 Policy
 Assistance to
 Victims and
 Families Doc
 9973 - Guide

Understand ICAO's structure and regulations.

Deep motivation: for the memory of the deceased in favor of the safety of the living.

Compromise without surrender

Doc 9998 and Annex 9



Inclusion of Assistance to Victims and Families in ICAO Regulations

Importance of Annexes in ICAO 2013

Proposal

Opposition by Member States

Be part of USOAP

Mandatory compliance Recommendation in Annex 13

AAAVF in Air Navigation



- 2014 Inclusion in Annex 9 (Facilitation).
- RP 8.46 About the Doc9998.
- 2022 Standard 8.47 in Annex 9.

Challenges and Perseverance

- Participation in working groups.
- Motivation: to prevent future suffering and improve air safety.
- More than 8 years of work in the FALP

Current situation

- Doc 9998 is the model common to 193 Member States
- Need to implementDoc 9998





Learned lessons





The INFORMATION of the accident: truthful, professional and rigorous to both families and society.



ATTENTION to people must be **empathetic**, **dignified and respectful**.



Professional, independent and transparent INVESTIGATIONS are the basis for safer civil aviation. They are used to correct the causes of accidents.



The RIGHTS OF DECEASED PASSENGERS and their families must be attended to by insurance companies without discrimination and without humiliation.



CAO

Future objectives



BALANCE BETWEEN INSURERS, VICTIMS AND FAMILIES

iPACK: TRAINING, IMPLEMENTATION, SURVEILLANCE.

REQUIREMENTS OF AIR ACCIDENT INVESTIGATION AUTHORITIES

ACI: INCLUSION IN ERP OF ASSISTANCE TO VICTIMS AND FAMILIES

SAFER SKIES INICIATIVE

IATA: Has included in its IOSA Program Doc 9998 (Pages 60-62 IOSA Manual)

CONTINUITY OF THE AAAVF SYMPOSIUM in 2027

RATIFICATION OF THE 1999 MONTREAL CONVENTION by the 56 missing States

Conclusions



The plane JOINS and COMMUNICATES to people and States



Conclusions



Victims are the tragic face of aviation. They must not be forgotten.



Implementation of Doc 9998. Signs Montreal Agreement.



For all those who died in air accidents: WHO ARE ALWAYS IN OUR HEARTS





CAO

Thank You

ICAO Headquarters Montréal European and North Atlantic (EUR/NAT) Office Paris

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> Asia and Pacific (APAC) Office Bangkok

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