



| ICAO

SECURITY & FACILITATION



Passenger Facilitation: Modernization is on its way

Celine Canu

IATA Head Aviation Facilitation





| ICAO

SECURITY & FACILITATION



Did you say unforgettable
experience?

What about yours?





| ICAO

SECURITY & FACILITATION



Reservation: Where it all begins

How do I retrieve my flight information?

ONE Order a game changer





ICAO

SECURITY & FACILITATION



Don't you already know everything about me?

One ID leverage this information



One iD



| ICAO

SECURITY & FACILITATION



What does it take to provide an unforgettable experience?

Integrated Border security process





ICAO

SECURITY & FACILITATION



Let's make traveling exciting again





| ICAO

SECURITY & FACILITATION



Contact Details

Name: Celine Canu

Email: canuc@iata.org